

LIMITED PRODUCT WARRANTY

GENERAL TERMS

Nothing in this Limited Product Warranty ("Warranty") affects your statutory rights as a consumer.

The Warranty set forth below is given by D-Link (Europe) Ltd. ("D-Link"). This Warranty is only effective upon presentation of the proof of purchase.

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, D-LINK MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. D-LINK EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES AGAINST D-LINK. THEY DO NOT, HOWEVER, AFFECT OR RESTRICT THE RIGHTS YOU HAVE AGAINST THE BUSINESS YOU BOUGHT A D-LINK PRODUCT FROM. IN NO EVENT SHALL D-LINK BE LIABLE FOR LOSS OF DATA OR FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. HOWEVER, NOTHING IN THIS AGREEMENT LIMITS D-LINK'S LIABILITY TO YOU (I) IN THE EVENT OF DEATH OR PERSONAL INJURY TO THE EXTENT RESULTING FROM D-LINK'S NEGLIGENCE, OR (II) TO THE EXTENT RESULTING FROM ANY FRAUDULENT MISREPRESENTATION ON THE PART OF D-LINK, OR (III) TO THE EXTENT ARISING UNDER RELATED CONSUMER PROTECTION REGULATIONS. SOME COUNTRIES DO NOT ALLOW: (1) A DISCLAIMER OF IMPLIED WARRANTIES; (2) A LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION; OR (3) LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH COUNTRIES, SOME EXCLUSIONS OR LIMITATIONS OF THIS LIMITED WARRANTY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM COUNTRY TO COUNTRY. YOU ARE ADVISED TO CONSULT APPLICABLE COUNTRY LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

This Warranty applies to any D-Link branded hardware product ("Product") sold by D-Link, its European subsidiaries, affiliates, authorized resellers, or country distributors (collectively "D-Link Resellers") with this Warranty. The term "Product(s)" herein is limited to the HARDWARE COMPONENTS and all its internal components including firmware, and DOES NOT include any software applications or programs.

GEOGRAPHICAL SCOPE OF THE WARRANTY

The Warranty will be honoured in the country of purchase where D-Link or its authorized service providers offer Warranty service subject to the terms and conditions set forth in this Warranty. However, Warranty service availability and response times may vary from country to country and may also be subject to registration requirements.

LIMITATION OF WARRANTY

D-Link warrants that the Products described below under normal use are free from material defects in materials and workmanship during the Warranty Period set forth below , if the Product is used and serviced in accordance with the user manual and other documentation provided to the purchaser at the time of purchase (or as amended from time to time). D-Link does not warrant that the Product will operate uninterrupted or error-free or that all deficiencies, errors, defects or non-conformities will be corrected. This Warranty shall not apply to, and D-Link shall not be responsible for, problems or damages resulting from: (a) unauthorised alterations or attachments; (b) negligence, abuse or misuse, including failure to operate the Product in accordance with specifications, instruction, or interface requirements; (c) improper handling, use or storage; (d) failure of goods or services not obtained from D-Link or not subject to a then-effective D-Link warranty or maintenance agreement; or (e) fire, water, acts of God or other catastrophic events. This Warranty shall also not apply if any D-Link serial number on the Product has been removed or defaced in any way.

LIMITED PRODUCT WARRANTY PERIOD

The Limited Product Warranty Period starts on the date of purchase from D-LINK. Your dated sales or delivery receipt, showing the date of purchase of the product, is your proof of the purchase date. You may be required to provide proof of purchase as a condition of receiving warranty service. You are entitled to warranty service according to the terms and conditions of this document if a repair to your D-LINK branded hardware is required within the Limited Product Warranty Period. [Other than in respect of products for domestic use (in particular those listed in the first and last items in the list below), this Limited Product Warranty extends only to the original end user purchaser of this D-LINK Hardware Product and is not transferable to anyone who obtains ownership of the D-LINK Hardware Product from the original end-user purchaser.]

Product Warranty Period List

The warranty period stated in this list supersedes and replaces the warranty period as stated in the user' s manual for the relevant products.

Product Type vs. Product Warranty Period

Smart Switches (including integrated fans and power supplies): Limited Lifetime Warranty. This means the warranty will only end five years after D-Link (or its successor) discontinues sales of the product in Europe. You must register your product to get the Limited Lifetime Warranty (see below).

Managed Switches (including integrated fans and power supplies but excluding modules and external power supplies): Limited Lifetime Warranty. This means the warranty will only end five years after D-Link (or its successor) discontinues sales of the product in Europe. You must register your product to get the Limited Lifetime Warranty (see below).

Chassis, industrial and modular switches – Applies to DXS-3600 Series and DXS-3400 Series. (including line cards but excluding fans and power supplies): Limited Lifetime Warranty. This means the warranty will only end five years after D-Link (or its successor) discontinues sales of the product in Europe. You must register your product to get the Limited Lifetime Warranty (see below).

Business Wireless Products and Unified Service routers – Except SoHo Access Points. For more information please refer to www.dlink.com or the documentation shipped with the product (excluding external power supplies): Limited Lifetime Warranty. This means the warranty will only end five years after D-Link (or its successor) discontinues sales of the product in Europe. You must register your product to get the Limited Lifetime Warranty (see below).

All other products (including all modules, transceivers, external power supplies, fans and accessories): Two (2) years, except where the product's own included documentation specifies a longer period. Limited Lifetime Warranty is not available to any of these Product Types.

Industrial M2M LTE Products and DIS-H Industrial Power Supplies: Three (3) years, except where the product's own included documentation specifies a longer period. Limited Lifetime Warranty is not available to any of these Product Types.

IMPORTANT:

The content of "Product Type" listed above is subject to change; please refer to the website ftp.dlink.eu/Warranty_Documents/EU_Warranty_Guide.pdf for latest update.

Note :

- Limited Lifetime Warranty on all products in the list above available for products purchased after 1 July 2009
- REGISTERING FOR LIMITED LIFETIME WARRANTY: In order to qualify for the Limited Lifetime Warranty, all eligible products must be registered with D-Link Europe within thirty (30) days of purchase. Otherwise the product warranty will be 5 years. Registration can be done through our self-service portal at the following address: <https://services.eu.dlink.com/home/main/>
- For a pdf of the warranty terms and conditions, please download using the following address: <http://www.dlink.com/uk/en/support/warranty-information>

PERFORMANCE OF THE WARRANTY

If any defect occurs, D-Link's sole obligation shall be to repair or replace the Product free of charge provided it is returned to an authorized D-Link service centre in the country of purchase during the Warranty Period. Such repair or replacement will only be rendered by D-Link at an authorized D-LINK service centre in the country of purchase. All components or Products that are replaced under this Warranty become the property of D-Link. The replacement takes on the REMAINING Warranty Period of the Product. The replacement need not be new or of an identical make, model or part: D-Link may in its discretion make the replacement with any reconditioned equivalents.

WARRANTOR

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